

LA BASSA &B

RULES

The rules to be observed at our B&B are not only legally sanctioned ones but those governed by common sense and reciprocal respect.

BOOKING

Guests can book either via e-mail or over the phone.
We will then send you confirmation of your booking.

CANCELLATION

If a Guest decides to cancel a booking made with the La Bassa B&B, s/he must inform us at least one week prior to the stay by sending an e-mail or calling.

ARRIVAL

Rooms will be available from 17:00 until 20:00 unless our guests request alternative arrangements;

As it is a small, family-run bed & breakfast, there is no all-day reception service available, so we would be grateful if you could inform us of your time of arrival or any delays.

On arrival, we will ask you for valid proof of ID so we can register you in compliance with legal requirements. Our guests' data is handled in compliance with the privacy laws in force.

Our guests have a key to the premises (room and gate), and can come and go as they please. Keys should be returned on the day of departure.

DEPARTURE

Rooms need to be vacated by 10:00 on the day of your departure so that they can be cleaned, unless our guest specifically request otherwise, to be agreed in advance.

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STAY

We kindly ask that guests make befitting use of the items and supplies found in the facilities. We would appreciate if toilets were used properly and with care, disposing of anything other than toilet paper in the waste baskets provided.

We would ask that your behaviour respects the peace and tranquillity of others at all times of the day.

Smoking is strictly forbidden in the houses and bedrooms, while it is possible to smoke on the porch using the ashtrays provided.

Visitors, other than those staying on the premises, are strictly forbidden.

BREAKFAST

Breakfast should be requested at the time of booking. We offer a “self-service” breakfast. Each room has a coffee machine with pods, a kettle for tea/infusions/milk and some pre-packed products compliant with hygiene regulations (melba toast, biscuits, brioches, yoghurt, fruit juices, marmalade, etc..) so that breakfast can be enjoyed directly in your room.

The amount is always in proportion to the number of days you are staying. Please inform us in advance of any known allergies or intolerances to certain foods. We are happy to satisfy any requirements or preferences you make have, where possible.

ROOM CLEANING

The room is cleaned with each change of guest.

Cleaning is guaranteed and included in the price of the room every two overnight stays (including a change of towels).

The time of cleaning can be reciprocally agreed to suit everyone’s needs. Bed linen is changed (sheets, pillowcases and duvet cover) weekly and with every change of guests.

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PETS

Pets are welcome at an additional charge of €10 for medium/small pets and €20 for large ones. Please advise in advance.

PAYMENT

You can pay for your stay on arrival at the B&B, either in cash or by card (no cheques). A legally valid receipt will be issued.

Confident of your courteous collaboration, we are happy to assist with any clarifications and we hope you enjoy your stay.

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